

April 24, 2017

Kentucky Public Service Commission

P. O. Box 615

Frankfort, Kentucky 40602

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APR 28 2017

Public Service
Commission

Reference: Email from local Metro Council member Rec'd 4-11-17 @2:13 PM
Jefferson Community and Technical College
110 W. Chestnut
Health Sciences Auditorium
Health Sciences Hall
TONIGHT - Tuesday, April 11, 5:30 p.m. EDT

Case numbers are 2016-00370 (KU) and 2016-00371 (LG&E)

My Name is (Edith) Faye Simpson, my husband is Alvis (Al) and we live at 4807 New Cut Road, Louisville, KY 40214.

We received the above email as you can see too late to even consider being a part of this event not to mention our evening was already planned. So here are my comments and I really hope that someone who has the best interest of Louisville and other cities be at bat for us. Let me share some personal information.

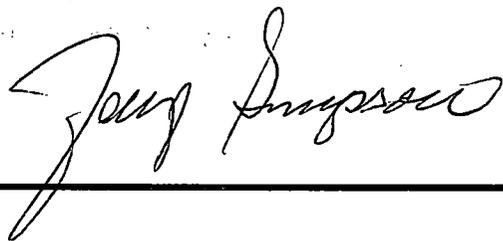
As you know Social Security participants received a 0.3% raise in benefits beginning in 2017. I will share how that worked (or rather did not work) for Al and I. After Medicare and our Humana Drug plans, there was \$2+ left each of these including our Anthem Supplements were increased from \$166 + to \$174+ and let's take that X 2 people—we are in the hole again.

We have a set budget with which we live, give to our church and other charities, pay or bills (\$6K a years plus on health care insurances and Medicare alone), enjoy some of the nice things like food and staying ahead of the game—Following me?

So even though \$12 a month ("For LG&E residential electric customers, the proposed increase would come through raising the monthly service charge to \$22 from the current \$10.) doesn't seem like a big amount and anyone should be able to handle this. Due to the increases over the past years since there has not been a Social Security increase for several years, the items listed plus other insurances, home, car, etc. have continued to increase Did you see above that our Anthem raised from \$166 to \$174 (another \$8 x 12 months X 2 people! It is not a small amount, it is \$12 x 12 = \$144 per year and then what? What are we suppose to give up this time? WHAT are you willing to give up if you happen to live in one of the cities getting this calling? I continually contact our creditors to see where we can cut back—it does no good, PSC is willing to take away what I have taken my time to secure for Al and I.

We are not happy about this, we request on behalf of neighbors, family members and the man or woman shopping for their babies, trying to make ends meet to please cut back some of those being overpaid before you start again tagging the regular folks, like The Simpson's on New Cut Road and our neighbors, family and friends would certainly appreciate reconsideration in this increase until such time we get an increase to be able to afford what you are proposing.

Thank you—Faye Simpson



Nena Page Matheny
P.O. Box 260
Hanson, KY 42413



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Kentucky Public Service Commission
P.O. Box 615, 211 Sower Blvd.
Frankfort, KY 40602-0615

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Commission

RE: KU/LG&E Rate Increase Proposal/Installation of AMS "smart meters"

After attending the Kentucky Public Service Commission meeting in Madisonville on April 12, I wanted to personally write the PSC and reiterate my comments against KU's plan to install the AMS "smart meters." I have been following comments and posts from the 4000+ member private group of Kenergy customers for at least three months. These are people whose monthly electric bills have increased 300-500% after installation of the smart meters. Some bills have been \$1,300 a month. During the latter part of winter, customers were turning off their heat, turning off their lights, grilling outdoors, anything they could think of to reduce the bills they could not afford. Many have just turned their power off and cancelled service. It is distressing to know that people are suffering because of greed and/or faulty meters. When they have called or gone to the Kenergy office, they have been met with resistance and POOR customer service. These customers have been threatened and threatred like we had a cold, harsh winter and that is the reason for the increase in monthly bills. We did not have a harsh winter in western Kentucky. I've seen comparisons of last year's statements with this winter's statements and the increase is dramatic – NOT due to harsh weather. But I can look at their statements and see the difference. And I believe in the turmoil in which they are living. All due to smart meters and bad management at Kenergy.

And now Kentucky Utilities is planning to install the smart meters. KU should not implement this smart meter program. Obviously, the meters do not work correctly. In the February 2017 KU "Power Source" newsletter that is included with the monthly statement, KU wrote a five paragraph article on the request for a basic service charge. In that article, was a one sentence statement about "recovering a portion of the costs related to the new technologies and other equipment that will improve safety and reliability." This was a sly way to hide the proposed implementation of smart meters.

I am asking for the Kentucky Public Service Commission to support the Office of Rate Intervention's settlement with KU and LG&E for the withdrawal of the smart meter project and reduction of the proposed rate increase for residential customers. We've seen our families, friends, and neighbors suffer in our rural communities. How many people can afford a \$1,300 a month bill? I know I cannot. KU customers do not need smart meters. Your support is needed

to work with the Attorney General and the Office of Rate Intervention to stop a potentially, financially devastating change in an area that has already been hit hard with economic job losses in higher education, manufacturing and coal mining.

Thank you,



Nena Matheny
Hopkins County resident

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APR 28 2014
Public Services
Commission

cc:

- Attorney General Andy Beshear/Office of Rate Intervention**
- Governor Matt Bevin**
- Representative James Comer**
- Senator CB Embry**
- Representative Jim Gooch**
- Senator Mitch McConnell**
- Representative Melinda Gibbons Prunty**